## HAILEY COLLEGE OF COMMERCE

## UNIVERSITY OF THE PUNJAB, LAHORE

Course Title: Information and Communication Technology

Course Code: BSC-205 Credit Hours: 03
Program: BS Commerce Semester: 03

## **COURSE INFORMATION**

PRE-REQUISITE	NONE
COURSE DESCRIPTION	This introductory course provides an understanding and hands-on learning of how information and communication technology (ICT) can be used to support personal productivity. A variety of popular, common software packages are used in the practical work, including Internet application (WWW), document preparation (Words), spreadsheets (Excel), databases (Access), and presentation (PowerPoint).
LEARNING OUTCOMES	<ul> <li>i. To describe the basic concepts, functions and roles of ICT (LO1-C1)</li> <li>ii. To display the ability to use the end user tools to solve a wide variety of consumer problems (LO2-P2)</li> <li>iii. To express solutions for end user problems using productivity application in written form (LO3-C2)</li> </ul>

## **SYLLABUS CONTENT**

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WEEK	INPUT	CONTACT HOURS
TT7 1 4	Lecture Overview of the course outline throughout the semester	1
Week 1	Lab: No lab session	2
	Lecture - INPUT 1: BASIC INTRODUCTION TO	
Week 2	COMPUTERS (C1)	
	A World of Computers	
	What is a Computer?	
	The Components of a Computer	
	Advantages and Disadvantages of Using Computers	
	Networks and the Internet	
	Computer Software	
	Categories of Computers	
	Personal Computers	
	Mobile Computers and Mobile Devices	
	Game Consoles	
	• Servers	
	Mainframes	1
	• Supercomputers	
	Embedded Computers	
	Elements of an Information System	
	Examples of Computer Usage	
	Computer Applications in Society	

L	ecture - INPUT 1: BASIC INTRODUCTION TO	
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	• Servers	
	<ul> <li>Mainframes</li> </ul>	
	• Supercomputers	
	Embedded Computers	
	Elements of an Information System	
	• Examples of Computer Usage	
	Computer Applications in Society	
	ab: Windows Environment	
L	ao: windows Environment	2
	SYSTEM UNITCOMPONENTS (C4) AND SYPES OF STORAGE (C7)  The System Unit Processor Data Representation Memory Expansion Slots and Adapter Cards Ports and Connectors Buses Bays Power Supply Putting It All Together Keeping Your Computer or Mobile Device Clean Storage Hard Disks Flash Memory Storage Cloud Storage Optical Discs	1
G fo S L	<ul> <li>Other Types of Storage</li> <li>Putting It All Together</li> <li>Group Assignment 1: Announcement of Assignment Topic or group assignment.</li> <li>Submission due date: By 29/3/2013, Friday, 5pm.</li> <li>Lab: Internet and Web</li> <li>Every student should submit a topic for individual portfolio of Lab Instructor.</li> </ul>	2

	Lecture - INPUT 2b: HARDWARE -	
Week 4	UNDERSTANDINGINPUT (C5) AND OUTPUT (C6)	
	• What is Input?	
	What are Input Devices?	
	The Keyboard	
	<ul><li>Pointing Devices</li><li>Mouse</li></ul>	
	<ul> <li>Other Pointing Devices</li> </ul>	
	Touch Screens and Touch-Sensitive Pads	
	Pen Input	
	Other Input for Smart Phones	
	<ul><li>Game Controllers</li><li>Digital Cameras</li></ul>	1
	<ul><li>Voice Input</li></ul>	
	Video Input	
	<ul> <li>Scanners and Reading Devices</li> </ul>	
	Biometric Input	
	<ul><li>Terminals</li><li>Putting It All Together</li></ul>	
	<ul> <li>Input Devices for Physically Challenged Users</li> </ul>	
	• What is Output?	
	Display Devices	
	Printers     Speakers Headphones and For Buds	
	<ul><li>Speakers, Headphones, and Ear Buds</li><li>Other Output Devices</li></ul>	
	Putting It All Together	
	Output Devices For Physically Challenged Users	
	Lab: Word Processing 1 (Microsoft Word)	2
Week 5	Lecture - INPUT 3a: SOFTWARE - SOFTWARE FOR SYSTEMS (C3)	
	Application Software	
	Business Software	1
	Graphics and Multimedia Software	
	Software for Home, Personal, and Educational Use     Web Applications	
	<ul><li>Web Applications</li><li>Application Software for Communications</li></ul>	
	Learning Tools for Application Software	
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	Lab: Word Processing 2 (Microsoft Word)	2
	Lecture - INPUT 3b: SOFTWARE - TYPES OF	
Week 6	UTILITYPROGRAMS AND OPERATING SYSTEMS	
	(C8)	
	System Software	
	Operating Systems	1
	<ul><li>Operating System Functions</li><li>Types of Operating Systems</li></ul>	
	<ul> <li>Stand-Alone Operating Systems</li> </ul>	
	Server Operating Systems	
	Embedded Operating Systems	
	Utility Programs	
i	Lab: Spreadsheet Program 1 (Ms Excel)	2

Week 7	Lecture - INPUT 4: ENTERPRISE COMPUTING (C14)	
	<ul> <li>What is Enterprise Computing?</li> <li>Information Systems in the Enterprise</li> <li>Enterprise-Wide Technologies and Methodologies</li> <li>Virtualization and Cloud Computing</li> <li>E-Commerce</li> <li>Enterprise Hardware</li> <li>High-Availability, Scalability, and Interoperability</li> <li>Backup Procedures</li> </ul>	1
	Lab: Spreadsheet Program 2 (Ms Excel)	2
	Mid-Term Break	
Week 8	Lecture: QUIZ 1 (Covers topics from Input 1-4)	1
	Lab: Presentation Software 1 ( Ms PowerPoint)	2
Week 9	Lecture - INPUT 5: MANAGING A DATABASE (C10)	1
	<ul> <li>Database, Data, and Information</li> <li>The Hierarchy of Data</li> <li>Maintaining Data</li> <li>File Processing vs Databases</li> <li>Database Management Systems</li> <li>Relational, Object-Oriented, and MultidimensionalDatabases</li> <li>Web Databases</li> <li>Database Administration</li> </ul>	
Wook 10	Lab: Presentation Software 2 (Ms PowerPoint)  Lecture - INPUT 6: NETWORKS AND  COMMUNICATION (C9)	2
Week 10	<ul> <li>Communications</li> <li>Uses of Computer Communications</li> <li>Networks</li> <li>Network Communication Standards</li> <li>Communications Software</li> <li>Communication Over The Telephone Network</li> <li>Communication Devices</li> <li>Home Networks</li> <li>Communications Channel</li> <li>Physical Transmission Media</li> <li>Wireless Transmission Media</li> </ul>	1
	Lab: Database Software1 (Ms Access)	2
Week 11	Lecture - INPUT 7: FUNDAMENTALS OF THE WORLD WIDEWEB AND INTERNET (C2)  • The Internet	1

	<ul> <li>The World Wide Web</li> <li>E-Commerce</li> <li>Other Internet Services</li> <li>Netiquette</li> </ul>	2
	Lab: Database Software1 (Ms Access)	_
Week 12	Lecture - INPUT 8: MANAGE COMPUTING SECURELY, SAFELY, AND ETHICALLY (C11)	
	<ul> <li>Computer Security Risks</li> <li>Internet and Network Attacks</li> <li>Unauthorized Access and Use</li> <li>Hardware Theft and Vandalism</li> <li>Software Theft</li> <li>Information Theft</li> <li>System Failure</li> <li>Backing Up – The Ultimate Safeguard</li> <li>Wireless Security</li> <li>Health Concerns of Computer Use</li> <li>Ethics and Society</li> <li>Information Privacy</li> </ul>	1
	Lab: Lab Test- Preparing Portfolio	2
Week 13	Lecture - INPUT 9: EXPLORING INFORMATION SYSTEMDEVELOPMENT (C12)  • What is System Development? • What Initiates a System Development Project? • Planning Phase • Analysing Phase • Design Phase • Implementation Phase • Operation, Support, and Security Phase	1
	Lab: Lab Test- Preparing Portfolio	2
Week 14	Lecture: QUIZ 2 (Covers topic from Input 5-9)	1
	Lab: Lab Test- Submit Portfolio	2

	1. Williams, K. & Sawyer, C. (2011), Using IT: A Practical Intro to
	Computers & Communications, Edition: 10th edition Complete,
	International Edition, McGraw-Hill.
References	2. Beekman, G. & Beekman, B. (2011), <i>Digital Planet: Tomorrow</i>
	Technology and You,
	10 <sup>th</sup> Edition. Complete Edition, Prentice Hall.
	3. O'Leary, T. & O'Leary, L. (2011), Computing Essentials 2012:
	Introductory, CompleteEdition, New York: McGraw-Hill.
	4. Grant, A. & Meadows, J. Communication Technology, 6 <sup>th</sup> Edition, Focal
	Press.